

AGENTIC MANAGED VULNERABILITY SERVICE

World-Class Experts + Proven AI platform = MEASURABLE OUTCOMES

Most vulnerability management programs are trapped in an endless cycle of scanning and reporting.

Even after prioritization, overwhelmed teams can't keep up, leaving organizations exposed and noncompliant. Mondoo's Agentic Managed Vulnerability Service pairs world-class security experts with a proven AI-native platform to move your organization from detection to actual remediation, ensuring dangerous vulnerabilities are fixed before they're exploited.

FROM INSIGHTS TO ACTION

Mondoo provides an **agentic managed vulnerability service** that advances organizations from just detecting vulnerabilities to **actually remediating them**. Our experts are backed by Mondoo's AI-native platform, which collects high-fidelity data across your entire IT infrastructure and provides actionable remediation guidance, including automation code and ready-to-approve pull requests.

BENEFITS

- ⚠️ 60% Reduction in Vulnerabilities
- 📅 MTTR Under 16 days
- 🔗 10x Faster Than Manual
- ∞ Continuous Compliance
- 👥 Free Up Security Teams
- 🖼️ Single Risk Landscape View

HOW IT WORKS

Mondoo experts act as an extension of your security and IT teams, taking the legwork out of vulnerability monitoring, prioritization, remediation, and reporting. By leveraging Mondoo's AI-native platform and suggesting easy-to-apply fixes, critical vulnerabilities and policy violations are addressed as quickly as possible.

01 ONBOARDING & CUSTOMIZATION

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02 PRIORITIZE ISSUES

Triage alerts to identify real risk using Mondoo data queries. Zero-days, actively exploited CVEs, and government-flagged issues (e.g., CISA, BSI) **triaged with extra urgency via enriched threat intelligence.**

60%

Fewer Vulnerabilities

03 SUGGEST FIXES

Create actionable tickets in your ITSM (**Jira, ServiceNow, GitHub Issues**) with affected assets, prioritization rationale, remediation guidance, automation code (Ansible, PowerShell, Intune), and pull requests.

<16D

Average MTTR

04 APPLY FIXES

Your team reviews and approves all fixes by copying code snippets, approving PRs in your VCS, or clicking approve on ITSM tickets. You retain 100% control. Nothing is remediated without your authorization.

10X

Faster than manual

05 VERIFY FIXES

Mondoo rescans to confirm remediation. **Verified issues close automatically.** If drift occurs, the ticket is reopened.

300+

Clients worldwide

06 TRACK & REPORT

Ongoing reporting on issues resolved, MTTR trends, patch/EOL status, integration health, certificate expirations, asset coverage, and compliance, with standups, executive reports, and QBRs.

FORTUNE

50

Trusts Mondoo

SERVICES INCLUDE

- Weekly Standups
- Dedicated Customer Success Engineer
- Full Access To The Mondoo Platform
- Monthly Executive Reports
- Bi-Weekly System Reports
- Custom Dashboard
- Executive Reports
- Quarterly Business Reviews
- Trending CVE Escalation
- ITSM Integration (Jira, ServiceNow, GitHub)
- Formal Exceptions Management

NEW

AUTOMATED REMEDIATION SETUP SERVICE

Optional Add-On

Extend your managed service with automated remediation workflows. Mondoo experts integrate the platform **with your existing deployment tooling** (e.g., Microsoft Intune, Ansible) so approved fixes deploy instantly. For organizations without deployment automation, Mondoo sets up Ansible as an open-source remediation engine at no additional licensing cost.

Analyst-Driven Workflow: Mondoo identifies an exposure → Analyst reviews & approves → Fix deploys automatically → Mondoo verifies the result

PLATFORM COVERAGE

Mondoo's unified platform collects high-fidelity data across cloud, on-premises, endpoints, SaaS, network devices, and the SDLC. It also manages data from existing vulnerability tools (Tenable, Rapid7, Qualys) and ingests signals from CrowdStrike, SentinelOne, and Microsoft Defender—giving your team a single, comprehensive view of your risk landscape.

AVAILABLE VIA VALUE ADDED RESELLERS AND MSSPS

The Agentic Managed Vulnerability Service is available via authorised value-added resellers and delivered by Mondoo. Select Managed Security Service Providers also provide similar managed vulnerability services based on the Mondoo Platform.



ABOUT THE MONDOO EXPERTS

Our experts are highly skilled professionals with extensive experience developing strategies that strengthen cybersecurity posture. Their experience includes years of hands-on work in risk assessment, vulnerability management, IT operations, and incident response, along with deep knowledge of operating systems, networks, cloud environments, and compliance frameworks.

WANT TO LEARN MORE?

Schedule a talk with one of our experts at mondoo.com/contact.